



Config Diff for D365 F&O

User manual

How to compare D365 Finance & Operations setup across environments, legal entities and snapshots, read-only

Product	Config Diff for D365 F&O, browser extension for Microsoft Edge and Google Chrome
Works with	Microsoft Dynamics 365 Finance & Operations (read-only, OData)
Version described	1.0.0
Publisher	PW Scan IT BV, trading as Scan It Labs
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All screenshots in this manual were taken from the extension running on built-in sample data with two fictional environments ("UAT" and "PROD") and two fictional companies (DMO1 and DMO2). The orange **DEMO MODE** badge in the top right corner of the screenshots belongs to that sample mode; in your installed extension you see an **Options** button there instead. The screenshots show the extension's own screens; the browser frame and the D365 page are not shown.

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1. Introduction

1.1 What Config Diff is

Config Diff for D365 F&O is a browser extension for Microsoft Edge and Google Chrome. It answers one question: **where is my setup different?** It compares the configuration of Microsoft Dynamics 365 Finance & Operations (D365 F&O):

- **between two legal entities** in one environment, for example a template company and a new company;
- **between two environments**, for example UAT and production, each open and signed in in its own browser tab;
- **against a saved snapshot**: a live environment against a snapshot, or two snapshots against each other with no D365 tab open at all.

Config Diff reads the setup through D365's own OData service, with your own sign-in and your own security roles. It covers 345 standard setup areas in 13 modules (parameters, posting profiles, number sequences, warehouse and work setup, tax, quality, production and more). It shows a headline, the most important findings, a coverage report of everything that could not be compared, and every differing row and field side by side.

The extension is **read-only**. It never changes data in D365. It sends only GET requests, and a check in the build process stops any version that could send anything else.

1.2 Who this manual is for

Reader	Use these chapters
Functional consultants, solution architects, D365 key users	Chapters 4 to 9: comparing, reading results, exports, snapshots and Any entity.
Project and test leads (go-live, UAT sign-off, template roll-outs)	Chapters 4 to 6 and 8 (snapshots before and after a change).
Licence owner, buyer	Chapter 3 (licence and trial).
IT and security	Chapter 2 (installation and company-wide rollout) and chapter 11 (security and privacy).

1.3 What is compared and what is not

Config Diff compares **standard D365 F&O setup only**. The list of what it reads is called the **catalog**: 345 areas, each one a D365 data entity with a natural key (the fields that identify a record, for example a terms of payment code) and a severity (critical, important or info). Appendix A lists the areas per module.

- **ISV and custom (extension) setup** is not in the catalog. Every result screen and every export says so. You can compare single entities outside the catalog under **Any entity** (chapter 9).
- **Known gaps**: 22 standard setup tables that no standard OData entity exposes, for example General ledger parameters. They are listed in every run as *not exposed via OData (known gap)*, never as identical. Appendix B lists them.
- **What you may not read**: areas your security roles do not allow are shown as *no access (403)*.
- **Transaction state** such as last counted, last activity or the next number of a number sequence is shown but never counted as a difference.

1.4 Version covered

This manual describes Config Diff for D365 F&O **1.0.0**, with catalog version **2026.10.9** (the catalog version is shown in the app bar). Screens of later versions may differ slightly.

2. Installation and first start

2.1 Requirements

- Microsoft Edge or Google Chrome, **version 120 or later**, on a desktop computer.
- Access to a D365 F&O environment. All Microsoft-hosted addresses work out of the box (`*.operations.dynamics.com`, `*.sandbox.operations.dynamics.com`, the regional variants such as `*.operations.eu.dynamics.com`, US Government clouds, and cloud-hosted development environments on `cloudax.dynamics.com`, `axcloud.dynamics.com` and `cloud.onebox.dynamics.com`). Other addresses can be enabled per site (section 2.7).
- Your normal D365 security roles with **read access** to the setup you want to compare. Config Diff can only read what you may read.
- A licence or a running trial (chapter 3). Installing and opening the settings is possible without one.

2.2 Install from the store

1. Open the **Config Diff for D365 F&O** listing on the Microsoft Edge Add-ons site (Edge) or in the Chrome Web Store (Chrome). Search for "Config Diff for D365 F&O" if you do not have the link.
2. Click **Get** (Edge) or **Add to Chrome** (Chrome) and confirm. The browser shows the permissions the extension asks for; section 11.4 explains each one.
3. Optional: pin the extension. Click the puzzle-piece icon in the toolbar and choose the pin next to Config Diff.
4. Reload any D365 tabs that were already open (F5). The extension connects to a D365 tab when the page loads, so tabs opened before the installation need one reload.

2.3 Install from a download we provide

If your company cannot use the store, Scan It Labs can provide the extension as a zip file, for example `config-diff-1.0.0.zip`. Install only from the store listing or from a download that PW Scan IT BV provides.

1. Unzip the file to a folder that stays, for example `C:\Tools\ConfigDiff`. Do not unzip into Downloads or a temporary folder: the browser runs the extension from that folder.
2. Open `edge://extensions` (Chrome: `chrome://extensions`).
3. Turn on **Developer mode** (Edge: bottom left; Chrome: top right).
4. Click **Load unpacked** and select the folder from step 1, the one that contains `manifest.json`.
5. Reload any open D365 tabs (F5).

Keep the same folder

To update a zip installation, unzip the new version into the same folder, replacing the files, and click **Reload** on the Config Diff card in the extensions page. Your settings, accepted differences and snapshots belong to the extension installed from that folder; a different folder counts as a different extension that starts empty.

2.4 Updates

A store installation updates itself. After an update, reload your open D365 tabs once. Snapshots, accepted differences and settings stay in the browser across updates.

2.5 Company-wide rollout (for IT)

Edge and Chrome can install the extension for every user without any action from them, through Group Policy, Intune or the Google Admin console:

- **ExtensionInstallForcelist** installs the extension and keeps it installed. Use the extension ID shown on the store listing, followed by the update URL of that store (Edge Add-ons: <https://edge.microsoft.com/extensionwebstorebase/v1/crx>; Chrome Web Store: <https://clients2.google.com/service/update2/crx>).
- **ExtensionInstallAllowlist** is enough if users should install it themselves while other extensions are blocked.
- **ExtensionSettings** can do both in one policy, with more control per extension.

Each user still needs their own licence or trial (chapter 3): the licence follows the person, not the computer. A force-installed extension runs exactly the same code as the store version; no data leaves the browser except the licence check (section 3.10).

2.6 First start

1. Open D365 F&O in a tab and sign in. For an environment comparison, open the second environment in a second tab.
2. Click the Config Diff icon in the toolbar. The popup lists every D365 F&O tab it found, with a guessed environment type badge and the legal entity from the address (figure 1).
3. Click **Open Config Diff**. The Config Diff page opens in a new tab.
4. Without a licence or trial, the page shows only the licence panel (figure 2). Start a trial or activate your licence (chapter 3). After that the full page opens (chapter 4).



Figure 1. The toolbar popup with Open Config Diff. Here no D365 tab is open yet.

The popup also says "Read-only. Standard setup only: ISV and custom setup must be checked manually." and shows the copyright line with a link to www.pwscanit.com.

2.7 D365 on another address: Enable on this site

If your D365 environment is reached through another address (a proxy or a custom domain), Config Diff does not recognise it at first. Open that D365 page, click the toolbar icon and click **Enable on this site**. The browser asks permission for that one site only. Config Diff then checks that the page really is D365 F&O before it uses

it. Sites you enabled are listed in the options under **Enabled sites**, where you can remove them. An address that is not a known Microsoft D365 address is treated as production (section 5.3) until you set its type.

3. Licence and trial

Config Diff is a paid product of Scan It Labs (PW Scan IT BV). You can try it for 5 days without payment details. Prices and plans are on pwscanit.com/config-diff/; this manual does not list them because they can change.

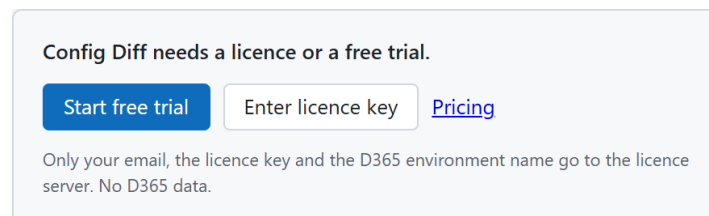
3.1 What needs a licence

The Config Diff page (comparisons, results, exports, snapshots, Any entity) needs a licence or a running trial. Without one, that page shows only the licence panel and sends no request to D365. The toolbar popup and the options page (including the **Licence** section) always work, so you can start a trial or activate a licence there.

3.2 Start the 5-day trial

The trial runs for 5 days and needs only your work email. No credit card or other payment details are asked.

1. Open a D365 F&O page in a tab: the trial is registered with that environment's host name.
2. Open Config Diff from the toolbar popup. The licence panel says "Config Diff needs a licence or a free trial." (figure 2).
3. Click **Start free trial**.
4. Enter your work email in **Work email (5-day trial, no credit card)** and click **Start trial**. By starting the trial you accept the terms of use (the panel links to them).
5. The full Config Diff page opens. While the trial runs, a line at the top says "Trial: N days left." with a **Buy** link.

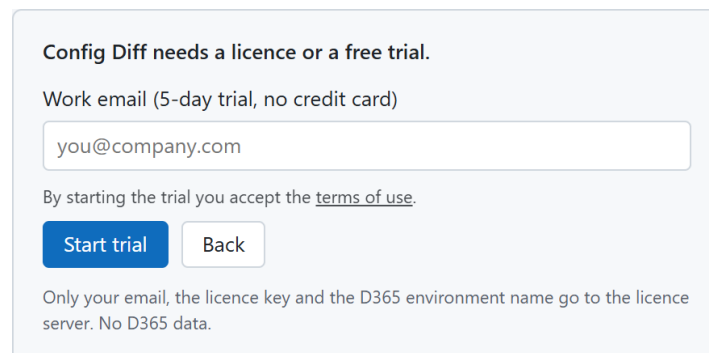


Config Diff needs a licence or a free trial.

[Start free trial](#) [Enter licence key](#) [Pricing](#)

Only your email, the licence key and the D365 environment name go to the licence server. No D365 data.

Figure 2. The licence panel shown instead of Config Diff when there is no licence or trial yet.



Config Diff needs a licence or a free trial.

Work email (5-day trial, no credit card)

By starting the trial you accept the [terms of use](#).

[Start trial](#) [Back](#)

Only your email, the licence key and the D365 environment name go to the licence server. No D365 data.

Figure 3. After Start free trial: enter your work email and click Start trial.

A trial can be used once per email address and once per D365 environment. If one was already used, the panel says "A trial was already used for this email address or this D365 environment." You can also start the trial from the options page (section 3.5); there you type the D365 environment host name yourself if no D365 tab is open.

3.3 Activate with a licence key

After a purchase you receive a licence key by email. It starts with **SIL-**.

1. In the licence panel click **Enter licence key** (in the options: **Enter licence key** in the Licence section).
2. Paste the key in **Licence key** and click **Activate** (in the options: **Continue**).
3. The message "Licence activated." confirms it. The Config Diff page opens normally from then on.

3.4 Sign in with email (6-digit code)

If you do not have the key at hand, you can activate with the email address the licence was bought with. This is available in the options page only.

1. Open the options (right-click the toolbar icon and choose **Options**, or the **Options** button in the Config Diff app bar).
2. In the **Licence** section, fill in **D365 environment** (for example **yourcompany.operations.dynamics.com**) if it is empty.
3. Click **Sign in with email**, enter the email address the licence was bought with and click **Continue**. The page says "If this email has a licence, a sign-in code is on its way."
4. Enter the **6-digit code** from that email and click **Continue**. "Licence activated." confirms it.

3.5 The Licence section in the options

Licence: Config Diff

Status: Not active

Last check: never

D365 environment: contoso.operations.dynan

Buttons: Start free trial, Enter licence key, Sign in with email, Refresh now

Links: Deactivate this browser, Pricing, Report a problem

Sent to the licence server: email, licence key or code, product, extension version, a random install id, a one-way hash of your D365 user id, and the D365 environment name. Never any D365 data.

Figure 4. The Licence section at the top of the options page, before activation.

The section shows the state of the licence in this browser:

Field	Meaning
Status	Active, Trial, Active (offline grace) or Not active , with the reason when it is not active (for example "Your trial has ended.").
Plan	The plan of the licence, for example individual, or agency with its number of seats.
Licensed to	The email address of the licence.
Environment	The D365 host name recorded with the licence, if any.
Trial ends / Checked until	For a trial, the day it ends. For a paid licence, the date until which the last check is valid.
Last check	When the licence server was last contacted, or "never".
Licence key	The saved key, with Copy and Forget (removes the key from this browser after a confirmation).
D365 environment	The D365 host name sent with a trial or activation. Filled from an open D365 tab when there is one.

Button or link	What it does
Activate again	Shown when this browser was deactivated but the key is still saved: activates it again with one click.
Start free trial	Starts the 5-day trial (section 3.2).
Enter licence key	Activates a key (section 3.3).
Sign in with email	Activates with a 6-digit code sent to the licence email (section 3.4).
Refresh now	Checks the licence with the licence server right away instead of waiting for the daily check.
Manage subscription	Only with a paid licence: opens the Stripe customer portal of your subscription in a new tab.
Deactivate this browser	Frees this browser's seat (section 3.7).
Buy / Pricing	Buy during a trial, Pricing otherwise: opens the Config Diff page on pwscanit.com with plans and prices.
Report a problem	Opens an email to support@pwscanit.com with the product and version filled in (chapter 13).

3.6 Buy during a trial, manage a paid subscription

During the trial the top of the Config Diff page and the Licence section show a **Buy** link. It opens the Config Diff page on pwscanit.com, where you choose a plan and pay. Payment is handled by Stripe. You then receive your licence key by email; activate it as in section 3.3 or with **Sign in with email**.

With a paid licence, **Manage subscription** opens the Stripe customer portal for your subscription, where you manage payment details, invoices and the subscription itself. A trial has no subscription, so the button is not shown during a trial.

3.7 Deactivate this browser and activate again

A licence covers a limited number of browsers per person (section 3.9). To move Config Diff to another computer or browser, free the seat first:

1. In the options, Licence section, click **Deactivate this browser** and confirm. The seat becomes free.
2. Your licence key stays saved in this browser. To use Config Diff here again later, click **Activate again** (in the options or in the licence panel).
3. To remove the key as well, click **Forget** next to it. You then need the key from your email (or **Sign in with email**) to activate here again.

If all seats are in use, activation says "All seats on this licence are in use. Deactivate another browser, or ask whoever bought the licence for more seats."

3.8 Daily check and offline use

Config Diff checks the licence about once a day and when the browser starts. The licence itself is a signed token that the extension verifies offline, so a slow or missing connection never blocks you. If the licence server cannot be reached, Config Diff keeps working for **up to 14 days**. The Status then shows **Active (offline grace)** and the page says "Licence not checked recently (offline?). Keeps working for N more days." Once the computer is online again, the next check (or **Refresh now**) ends the grace period.

After a failed payment a paid licence keeps working for a short period (7 days) while the payment is retried. These grace periods are a tolerance, not part of the licence term.

3.9 Who the licence covers

A Config Diff licence **follows the person**, not the D365 environment or the customer. You can use it with any D365 F&O environment you have access to. The D365 host name is recorded with an activation, but it is not a limit.

- **Individual:** one person, in up to 2 browsers (for example Edge at work and Chrome on a second computer).
- **Agency pack:** one licence key for a team of **5 people**, each in up to 2 browsers. Each person activates in their own browser with the licence key.

Sharing a key outside the people it was bought for is not allowed. See the terms of use (linked from every trial and activation screen) and pwsanit.com/config-diff/ for the current plans.

3.10 What the licence check sends

The licence check is the only network traffic Config Diff has besides the GET requests to your own D365 tabs. It goes to the licence server of Scan It Labs (licence.pwsanit.com) and contains only:

- your email address (for a trial and for Sign in with email);
- the licence key or the 6-digit code;
- the product (Config Diff) and the extension version;
- a random install id created by the extension for this browser;
- optionally a one-way hash of your D365 user id (the user id itself is never sent);
- the D365 environment host name, for example yourcompany.operations.dynamics.com;
- the current licence token, when it is renewed.

Never D365 data

No configuration, no master or transaction data, no legal entity data and no page content of D365 is ever sent to the licence server or anywhere else. The licence code in the extension refuses any field outside the list above.

3.11 Licence messages

Message	What to do
Open a D365 page first: the licence is checked against its environment.	Open and sign in to a D365 tab, then try again. In the options, fill in D365 environment instead.
A trial was already used for this email address or this D365 environment.	Buy a licence, or ask the person who bought one for a key.
That key or code is not valid.	Check for typing errors; copy the key from the email. For a 6-digit code, request a new one with Sign in with email.
All seats on this licence are in use.	Deactivate another browser (section 3.7) or ask the buyer for more seats.
This licence has expired. / Your licence has expired.	Renew via the Renew or Pricing link, or Manage subscription .
This licence is no longer valid.	Contact support (chapter 13).
Too many attempts. Try again in a minute.	Wait a minute.
The licence server cannot be reached.	Check your connection or proxy. Within the offline grace period Config Diff keeps working.

4. The Config Diff page

The Config Diff page is where you compare. It is built as three numbered steps (**Environments**, **Areas**, **Run**), followed by the results, and three panels below: **Any entity**, **Snapshots** and **Verify catalog**.

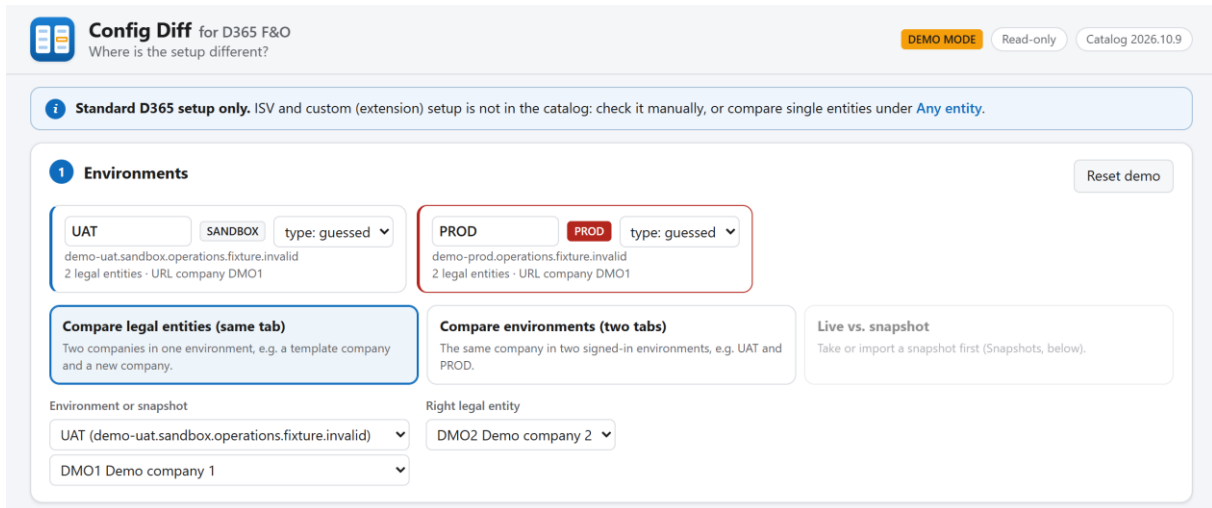


Figure 5. Top of the Config Diff page: app bar, the standard-setup note and step 1, Environments.

4.1 App bar and note

The app bar shows the product name, the **Read-only** label (only GET requests to the D365 tabs you have open), the catalog version and the **Options** button. Below it, a fixed note says: "Standard D365 setup only. ISV and custom (extension) setup is not in the catalog: check it manually, or compare single entities under Any entity." The **Any entity** link opens that panel (chapter 9).

4.2 Environments

Every signed-in D365 F&O tab in this browser appears as a card. A card shows:

- a **name** you can edit (for example "UAT" or "PROD"). The name is used everywhere, including exports, and is remembered per host name;
- a **type badge**: **PROD**, **SANDBOX** or **DEV**. The type is guessed from the host name; correct it in the **type** list (**type: guessed, production, sandbox, development**). Production gets the red badge, a red card border, lower request limits and a confirm step;
- the host name, the number of legal entities and the legal entity in the tab's address ("URL company").

Click **Refresh tabs** after you open, close or sign in to a D365 tab. When a tab cannot be used the card says why, with **Retry** and, for a tab the browser put to sleep, **Wake tab** (it reloads the tab). If no tab is found the page says "No D365 F&O tab found. Open D365 in this browser, sign in, then Refresh tabs."

4.3 Choosing what to compare

Pick one of three comparison types:

Type	Use it for	Sides
Compare legal entities (same tab)	Two companies in one environment, for example a template company and a new company.	Environment or snapshot with its legal entity, and the Right legal entity .
Compare environments (two tabs)	The same company in two signed-in environments, for example UAT and PROD.	Left and Right : each an environment (or snapshot) and a legal entity.
Live vs. snapshot	A tab against a saved snapshot, or two snapshots with no tab at all.	As for environments; a snapshot appears under "Snapshots (saved in this browser)". Available once a snapshot exists.

The screenshot shows the 'Environments' section of the Config Diff application. At the top, there's a '1 Environments' header and a 'Reset demo' button. Below this, there are two main comparison cards: 'Compare legal entities (same tab)' and 'Compare environments (two tabs)'. The 'Compare environments (two tabs)' card is selected and highlighted with a blue border. It shows two tabs: 'UAT' (Sandbox) and 'PROD' (Production). Each tab displays a URL and the legal entity 'DMO1'. Below the tabs, there are dropdown menus for selecting the environment and legal entity for both 'Left' and 'Right' sides. The 'Left' side is set to 'UAT (demo-uat.sandbox.operations.fixture.invalid)' and 'DMO1 Demo company 1'. The 'Right' side is set to 'PROD (demo-prod.operations.fixture.invalid)' and 'DMO1 Demo company 1'. A 'Live vs. snapshot' section on the right explains that snapshots are taken or imported first.

Figure 6. Compare environments: left UAT, right PROD, both legal entity DMO1.

Config Diff fills in sensible defaults: the company in the tab's address on the left, another company (or the other tab) on the right. The **Compare** button stays off with a short reason until both sides are ready, for example "Pick a legal entity on both sides." or "Both sides are the same environment and legal entity."

5. Running a comparison

5.1 Areas and presets

Step 2 lists the catalog by module. Each module shows how many of its areas are selected and how many known gaps it has. Expand a module to tick single areas; each area shows its entity name, severity and flags such as **master-like**, **large**, **opt-in** or **mirror entity**. Known gaps are listed with a cross and the reason; they are never fetched, but always reported.

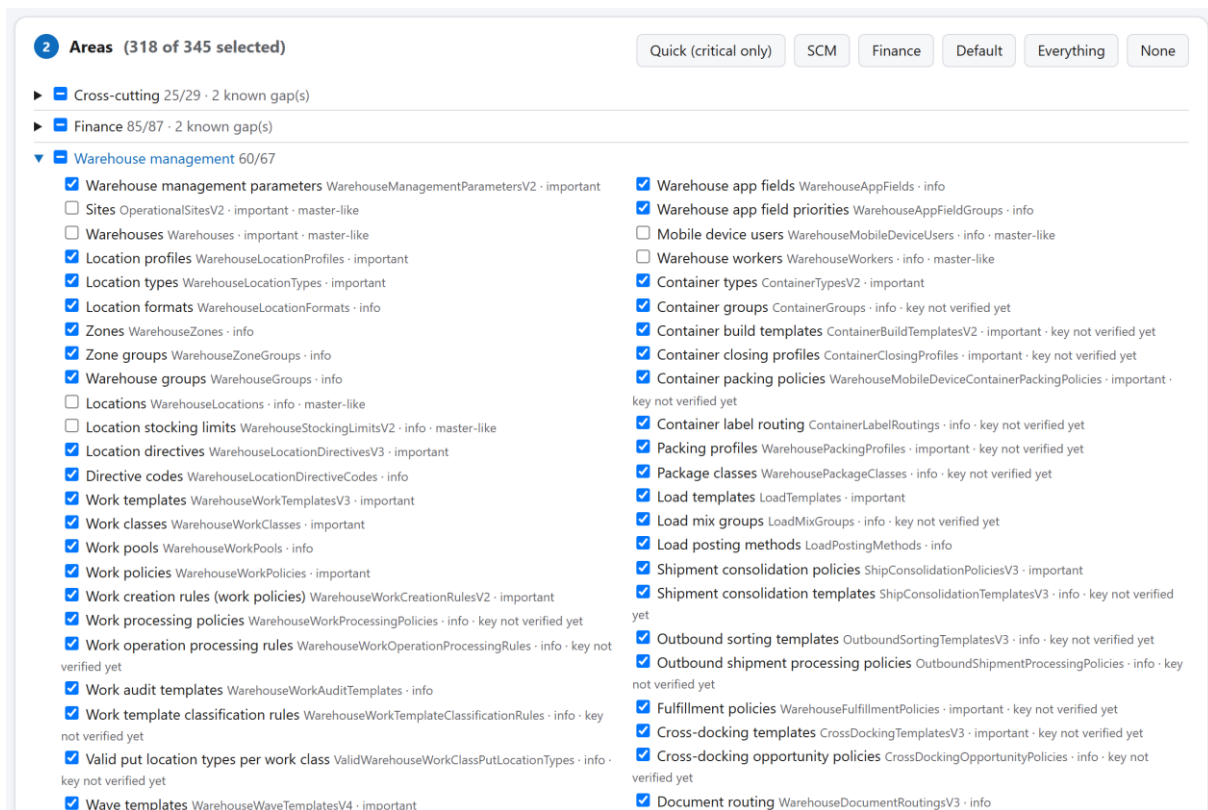


Figure 7. Step 2, Areas, with Warehouse management expanded.

Preset	Selects
Quick (critical only)	Only areas with severity critical (for example feature management, number sequences, posting profiles).
SCM	Supply chain modules: warehouse, inventory, product, procurement, sales, planning, production, engineering, quality, transportation and asset management.
Finance	Finance and cross-cutting areas.
Default	Everything that makes sense for the chosen comparison type. Large opt-in areas are off.
Everything	All 345 areas, including the large opt-in ones.
None	Clears the selection, for example to run only an entity added under Any entity.

Large, opt-in areas (for example warehouse locations, item coverage, route versions, calendar days and security privileges) can hold many rows and are off in every preset except Everything. **Master-like** areas (setup that behaves like master data) are left out of legal entity comparisons by the SCM, Finance and Default presets.

5.2 Compare, estimate and progress

Step 3 shows an estimate before you start: "About N read-only requests, roughly M min." Click **Compare** to start. A progress bar and the line "N of M areas · now: ..." show what is being read; **Progress per area** lists every area with its state on each side. **Cancel** stops the run; the results so far stay on screen, marked as partial ("Cancelled. The results below are partial.").

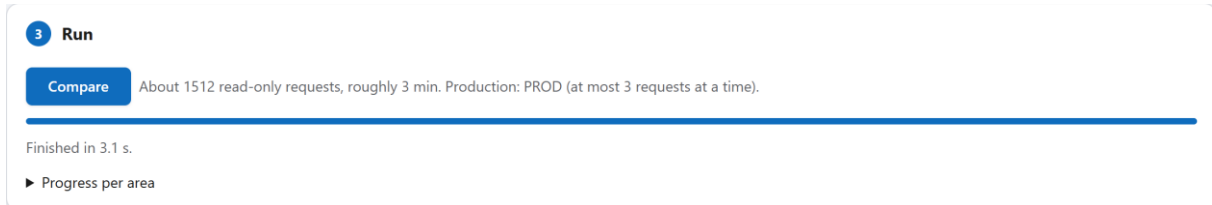


Figure 8. Step 3, Run, after a finished comparison.

Results appear while the run goes on. A finished run says how long it took ("Finished in ... s"). A run against a snapshot sends requests only for the live side; snapshot against snapshot sends none.

5.3 Production environments

When one side is a production environment (type production, or an address Config Diff does not recognise), nothing runs before you confirm. A red dialog shows how many read-only GET requests will be sent, the limit per production tab and the expected time. Click **Run on production** to go ahead or **Cancel**.

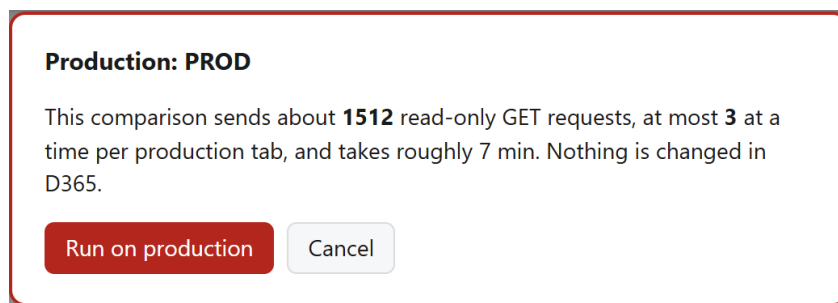


Figure 9. The production confirm step.

On a production tab Config Diff sends at most **3 requests at a time** (default; section 10.2). On other environments the default is 6. If D365 throttles requests (HTTP 429), Config Diff waits as D365 asks and retries at most 3 times.

5.4 Legal entities versus environments

- **Legal entity comparison:** shared (global) setup, such as feature management or units, is the same for every company in one environment, so it is shown as *not applicable (shared across legal entities)*. Per-company setup is compared, and both companies are read with one request per area.
- **Environment comparison:** shared and per-company setup are both compared. The two tabs are read in parallel.
- Engineering areas get an extra hint that they may be maintained in a separate engineering company.

6. Reading the results

After a run the page shows two tabs: **Results** and **Debug (N requests)**. Read the headline and the coverage first: they tell you what was really compared.

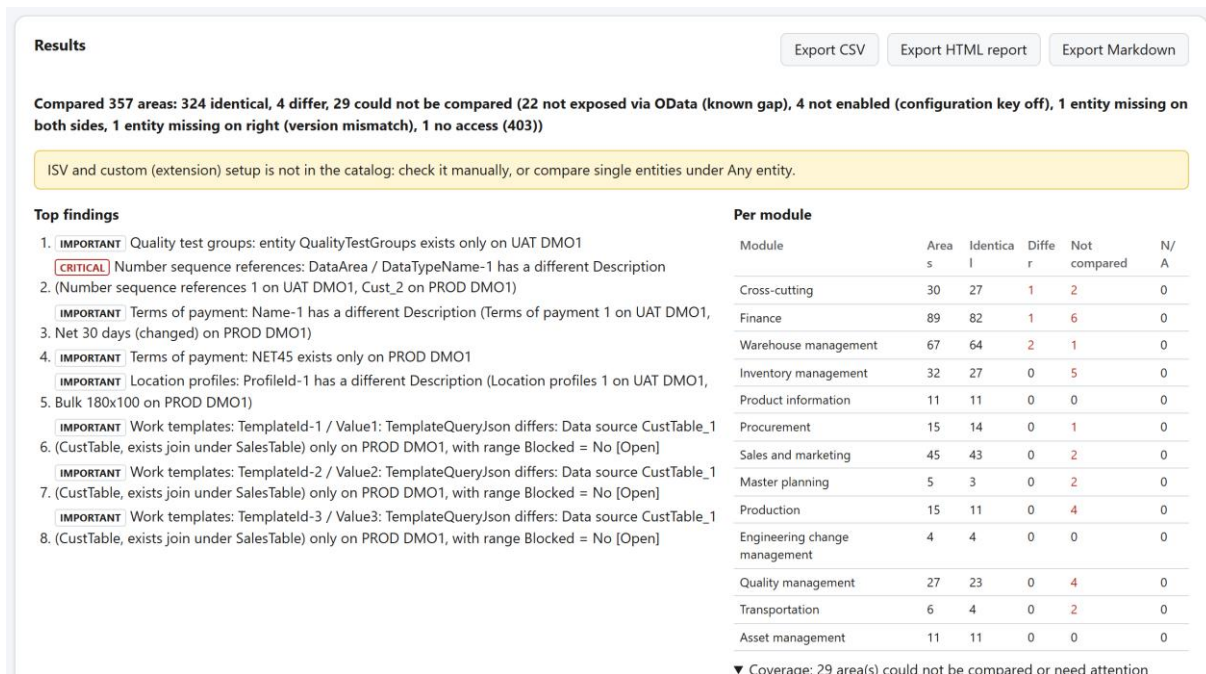


Figure 10. The results summary: headline, ISV note, top findings and the table per module.

6.1 Headline and coverage

The headline counts the areas: identical, differ, and could not be compared, with the reasons, for example "Compared 357 areas: 324 identical, 4 differ, 29 could not be compared (22 not exposed via OData (known gap), ...)". Below it, **Coverage: N area(s) could not be compared or need attention** opens a list of every such area with its status and a short explanation. Click an area name to jump to it in the list.

Not compared is never identical

An area that could not be read on one side (no access, entity missing, switched off by a configuration key, truncated, error, known gap) is never counted as identical. Check those areas in D365 itself.

6.2 Top findings and the table per module

Top findings lists up to 15 differences, most important first: version and configuration key differences, feature management, then other differences by severity. Each has a severity label (**CRITICAL**, **IMPORTANT** or info). Click a finding to open its area in the list. **Per module** counts, per module, the areas that are identical, differ, were not compared, or are not applicable.

6.3 Area statuses

Status	Meaning
identical / empty on both sides	Compared; no difference.
differs	Compared; at least one row or field differs.
not exposed via OData (known gap)	No standard OData entity exposes this setup (Appendix B). Check it in D365.

Status	Meaning
not enabled (configuration key off), on left / right / both	The entity is switched off by a configuration key in that environment. A difference between the sides is itself a finding.
entity missing on left / right (version mismatch), on both sides	The entity does not exist on that side: a different D365 version, licence configuration or a module not deployed.
no access (403)	Your security roles do not allow reading this entity.
truncated (partial)	More rows than the row cap (section 10.2). Raise the cap or compare in D365.
suspect (one side empty)	One side has no rows at all: possibly setup kept in another company.
invalid key	The natural key is not unique in the data, so rows cannot be matched safely.
not applicable (shared across legal entities)	Shared setup in a legal entity comparison.
error / skipped	The request failed (the reason is shown), or the area was not part of the run.

6.4 The results list and filters

Below the summary is the list of differences, grouped as module, area, row (by its natural key) and field. A field line shows the left value, an arrow and the right value. A row that exists on one side only carries the badge "only on <side>". Rows with a query or JSON value say "query/JSON differs: select to see what".

☒ Differences only
☒ Hide environment-specific and transaction state
☒ Hide accepted
critical important info

All modules
Any status
23 lines

Expand all Collapse all Arrow keys move, Enter expands an area.

CROSS-CUTTING 1 AREAS · 1 WITH DIFFERENCES

- Number sequence references differs 1 difference(s)

DataArea / DataTypeName-1

Description
Number sequence references 1 → Cust_2

FINANCE 1 AREAS · 1 WITH DIFFERENCES

- Terms of payment differs 2 difference(s)

Name-1

Description
Terms of payment 1 → Net 30 days (changed)

NET45 only on PROD DMO1

WAREHOUSE MANAGEMENT 3 AREAS · 2 WITH DIFFERENCES

- Location profiles differs 1 difference(s)

ProfileId-1

Description
Location profiles 1 → Bulk 180x100
- Work templates differs 3 difference(s)

Templateld-1 / Value1

TemplateQueryJson
query/JSON differs: select to see what

Templateld-2 / Value2

TemplateQueryJson
query/JSON differs: select to see what

Templateld-3 / Value3

TemplateQueryJson
query/JSON differs: select to see what
- Zones no access (403)

Number sequence references: DataArea / DataTypeName-1

Row status: different

Description difference

UAT DMO1 PROD DMO1

Number sequence references 1 Cust_2

Copy Copy

Accept this difference

Note for an acceptance (why this differs) Accept the whole row

Acceptances are stored in this browser only, for this pair of environments and legal entities.

Figure 11. The filter bar, the results list and the detail panel for the selected field.

Filter	Effect
Search keys, fields, values	Shows only lines that contain the text.
Differences only	On by default: hides identical rows.
Hide environment-specific and transaction state	On by default: hides values that are expected to differ (section 6.7).
Hide accepted	On by default: hides differences you accepted (section 6.6).
critical / important / info	Show only areas of the chosen severities.
All modules / Any status	Limit the list to one module or one status.

Expand all and **Collapse all** open or close every area. The list works with the keyboard: arrow keys move, Page Up and Page Down jump, Enter expands or collapses an area. The list handles tens of thousands of lines.

6.5 The detail panel

Select a line to see the details on the right. For an area: status, entity, natural key, severity and row counts (same, different, only left, only right, expected, accepted). For a row or field: both values side by side, each with **Copy**. Query and JSON values (for example work template queries) are shown indented, with a plain-language explanation of what differs per data source: joins added or removed, join types, ranges, sorts and fields.

Work templates: TemplateId-1 / Value1

Row status: different

TemplateQueryJson difference

- Data source CustTable_1 (CustTable, exists join under SalesTable) only on PROD DMO1, with range Blocked = No [Open]

UAT DMO1	PROD DMO1
<pre>{ "table": "WHSTmpWorkLine", "name": "WHSTmpWorkLine", "type": "InnerJoin", "ranges": [{ "field": "WorkCreateId", "rangeStatus": "Hidden" }], "sortFields": [{ "field": "ckinmentId" }] }</pre>	<pre>{ "table": "WHSTmpWorkLine", "name": "WHSTmpWorkLine", "type": "InnerJoin", "ranges": [{ "field": "WorkCreateId", "rangeStatus": "Hidden" }], "sortFields": [{ "field": "ckinmentId" }] }</pre>

Copy
Copy

Accept this difference
Note for an acceptance (why this difference is fine)
Accept the whole row

Acceptances are stored in this browser only, for this pair of environments and legal entities.

Figure 12. Detail of a work template whose query has one extra join on the right side.

6.6 Accepting a difference

Some differences are intended, for example a different printer in production. Type a note in **Note for an acceptance (why this difference is fine)** and click **Accept this difference** for one field, or **Accept the whole row**. The difference then stops counting and is hidden while **Hide accepted** is on. **Remove acceptance** undoes it.

Acceptances are stored in this browser only, for this pair of environments and legal entities. They also apply when one side is a snapshot of the same environment. All acceptances are listed in the options under **Accepted differences** (section 10.6).

6.7 What is never counted as a difference

- Noise:** technical fields such as RecId, data area id, created and modified date and by. Never compared.
- Environment-specific** fields: names containing url, uri, endpoint, host, server, email, printer, path, folder, tenant or domain. Shown in their own group, never counted.
- Transaction state:** values written by daily work, such as Last... dates, aging dates and counters. Shown, never counted.

- **Secrets:** password, secret, token, API key and connection string fields are redacted when they are read (chapter 11). Within one live run Config Diff can still say "secret, differs (value hidden)"; against a snapshot it says "secret (cannot tell)". Never counted.
- **Sequence numbers** that only express order (for example work templates per work order type): Config Diff compares the relative order of the records, and reports one finding per group that names what moved, instead of every shifted number.
- **Reference ids** (RecId-based dimension and account references): their readable display values are compared instead.

You can add your own patterns for the first four groups in the options (section 10.3).

6.8 Debug

The **Debug** tab lists every request of the run: time, side, HTTP status, duration, size, attempt and path. Only paths are logged, never field values. It also shows the most requests that were in flight at the same time per side (so you can confirm the production limit), areas with errors, and the names of fields that were redacted. Use **Filter paths** and **Failures only** to narrow the list.

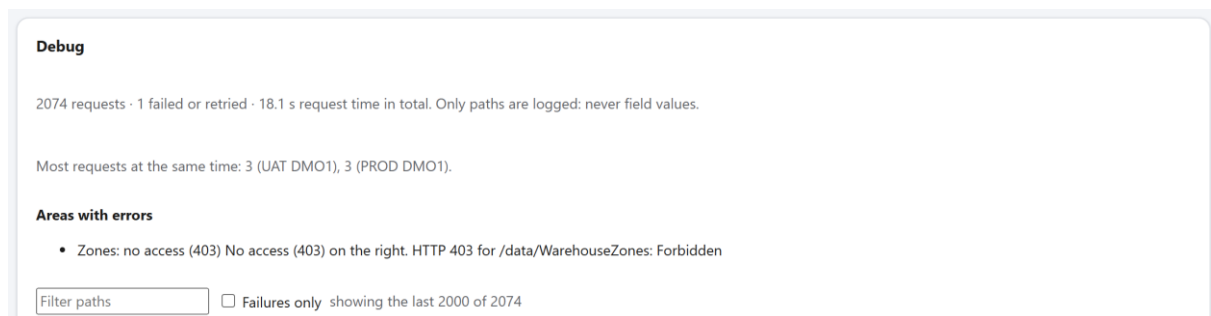


Figure 13. The top of the Debug tab.

7. Exports

The Results header has three export buttons. Each export contains the complete result of the run, not only the filtered lines, plus the left and right labels, the date, the extension and catalog versions, the summary and the note that ISV and custom setup is not compared. The file name is `config-diff-<left>-vs-<right>-<date>` with the extension of the format.

Button	File	Contents
Export CSV	.csv	Header lines, then one line per area with its coverage status, then one line per difference: area, key, field, left, right, status, severity, kind, accepted, what differs. Values that start with =, +, - or @ get a leading apostrophe so a spreadsheet shows them as text.
Export HTML report	.html	A readable, printable report: summary, coverage table (area, module, severity, status, notes) and the differences with both values.
Export Markdown	.md	A short summary for tickets and chat: the top 20 findings, counts per status and the areas that differ or could not be compared.

Exports contain configuration

Exports contain setup values of your environments (codes, names, parameters). Secrets are never in them. Treat the files like any other configuration document.

8. Snapshots

A snapshot saves the configuration of one environment, for one or more legal entities, in this browser. Use it to compare against later without a tab (for example "before and after go-live"), to compare against an environment you can no longer reach, or to send to a colleague.

Snapshots

A snapshot saves the configuration of one environment in this browser, so you can compare against it later without a tab, or send it to a colleague. Secrets are never stored.

Take a snapshot

UAT (demo-uat.sandbox.operations.fixture.invalid) ☒ DMO1 ☐ DMO2 Name (optional) **Take snapshot of 336 selected areas** Cancel

Saved "UAT before go-live": 336 areas, 960 rows.

Saved snapshots Import snapshot file...

Name	Environment	Legal entities	Taken	Areas	Rows	Catalog
UAT before go-live	UAT demo-uat.sandbox.operations.fixture.invalid	DMO1	15/10/2026, 12:22:18	336	960	2026.10.9

Compare Export... Delete

Figure 14. The Snapshots panel with one saved snapshot.

8.1 Take a snapshot

1. Select the areas to include in step 2 (the snapshot takes the areas selected there).
2. In **Take a snapshot**, pick the environment and tick the legal entities. By default the company in the tab's address is ticked.
3. Optionally type a name in **Name (optional)**. Without a name, Config Diff uses the environment name and the date and time.
4. Click **Take snapshot of N selected areas**. For a production environment the confirm step appears first. Progress is shown per area; **Cancel** stops it.
5. When done the panel says, for example, Saved "UAT before go-live": 336 areas, 960 rows.

A cancelled snapshot is kept and marked **incomplete**; it cannot be used for a comparison. Delete it if you do not need it.

8.2 Saved snapshots

Saved snapshots lists name, environment, legal entities, date taken, number of areas and rows, and the catalog version. Each row has three buttons:

- **Compare**: sets up a Live vs. snapshot comparison with this snapshot on the right and scrolls to the top.
- **Export...**: downloads the snapshot as a file (section 8.4).
- **Delete**: asks once more (**Delete for good** or **Keep**), then removes the snapshot from this browser.

8.3 Comparing with snapshots

Choose **Live vs. snapshot**, or pick a snapshot in either side list. Any combination works: live against snapshot, snapshot against snapshot (no tab needed, no requests), or two legal entities inside one snapshot.

1 Environments Reset demo

UAT **SANDBOX** type: guessed ▼
demo-uat.sandbox.operations.fixture.invalid
2 legal entities - URL company DMO1

PROD **PROD** type: guessed ▼
demo-prod.operations.fixture.invalid
2 legal entities - URL company DMO1

Compare legal entities (same tab)
Two companies in one environment, e.g. a template company and a new company.

Compare environments (two tabs)
The same company in two signed-in environments, e.g. UAT and PROD.

Live vs. snapshot
A tab against a saved snapshot, or two snapshots: no tab needed.

Left
UAT (demo-uat.sandbox.operations.fixture.invalid) ▼
DMO1 Demo company 1 ▼

Right
Snapshot: UAT before go-live (15/10/2026) ▼
DMO1 ▼

Figure 15. Live vs. snapshot: live UAT on the left, the saved snapshot on the right.

When a snapshot is a side, only the areas it contains can be compared. Config Diff selects them for you and the Areas step says how many areas the snapshot contains, with a **Select the snapshot's areas** button. A snapshot from an older catalog version is compared on the areas both have; the rest is reported as not collected, with a run note.

8.4 Export and import

Export... opens a dialog that warns that the file contains the configuration of that environment. Tick **Replace the host name (...)** with "anonymised-environment" to hide the environment address, then click **Download**.

Export "UAT before go-live"

The file contains the **configuration of UAT** (codes, names, setup values). Share it only with people who may see it. Secrets are not in it.

☐ Replace the host name (demo-uat.sandbox.operations.fixture.invalid) with "anonymised-environment"

Download **Cancel**

Figure 16. The export dialog of a snapshot.

The file is named `config-diff-snapshot-<name>.json.gz` (gzip-compressed JSON; plain `.json` in a browser without compression support). To use a snapshot from a colleague, click **Import snapshot file...** and select the `.json.gz` or `.json` file. Config Diff checks the file, redacts secret fields again and adds it to the list. Exporting an imported snapshot gives the same file again.

8.5 Where snapshots are stored and the file format

Snapshots are stored in the browser's own database (IndexedDB) for this extension, on this computer only. They are not synced and not sent anywhere. They stay until you delete them or remove the extension; export the ones you want to keep. A snapshot file is JSON with:

Field	Content
schemaVersion	Format version, currently 1.
createdAt, extensionVersion, catalogVersion	When and with which extension and catalog version it was taken.
label	The name you gave the snapshot.
side	Host name (or "anonymised-environment"), environment name and type, and the legal entities.
areas	Per area: status, number of rows, whether it was truncated, the field list, the rows and the time they were read. Lines of an area (for example posting profile lines) are nested under it.

9. Any entity (entities outside the catalog)

The catalog covers standard setup. For an ISV or custom setup entity, or any other entity D365 exposes, use the **Any entity** panel below the results.

1. Open **Any entity** (or click the **Any entity** link in the note at the top).
2. Pick the environment to read the entity list from, and type at least 2 letters in the search box.
3. Click **Add** next to the entity. Config Diff reads its metadata and says "Added. Key: ..." with the key it will use.
4. Run the comparison as usual. Use the **None** preset in step 2 to run only the added entity.

Any entity (generic compare: entities outside the catalog, 1 added)

Pick any entity set this environment exposes, for example an ISV or custom setup entity. It is compared like a catalog area, with the key from its metadata and the same noise rules, but nobody checked which fields matter: results are labelled "not curated". Entities whose only key is a technical id are refused.

UAT (demo-uat.sandbox.operations.fixture.invalid) DemoCustom

- DemoCustomLogEntries Add
Not comparable: The key (RecId) is a technical id (RecId), which differs between environments; rows cannot be matched without guessing.
- DemoCustomSetups added
Added. Key: SetupCode

Added

- DemoCustomSetups key SetupCode - per legal entity [Remove](#)

Figure 17. Any entity: one entity added, one refused because its only key is a technical id.

- The key comes from the entity's metadata. Entities whose only key is a technical id (RecId, GUID and similar) are refused with the reason, because their rows cannot be matched between environments without guessing.
- Entities already in the catalog say "already in the catalog as ..." and point to the curated area.
- Results are labelled "not curated" (module **Any entity (not curated)**, severity info): nobody checked which fields matter, so treat them as a hint. The default noise, environment-specific, transaction state and secret rules still apply.
- Added entities stay for the open page only. They are kept in snapshots taken while they were added. **Remove** takes an entity off the list.

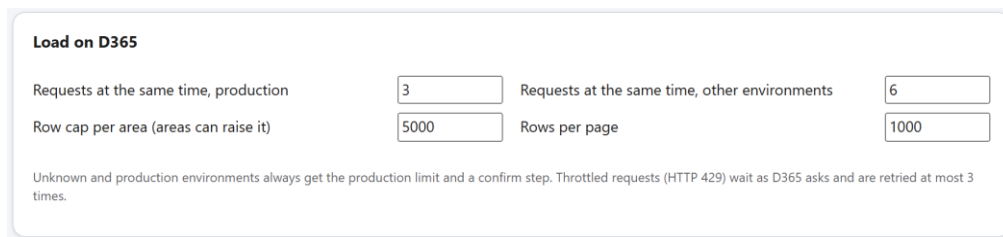
10. Settings (options page)

Open the options with the **Options** button in the Config Diff app bar, or right-click the toolbar icon and choose **Options**. Everything is stored in this browser only; nothing is synced. Changes are saved at once ("Saved hh:mm:ss.>").

10.1 Licence

The first section is the Licence section, described in section 3.5.

10.2 Load on D365



Load on D365

Requests at the same time, production Requests at the same time, other environments

Row cap per area (areas can raise it) Rows per page

Unknown and production environments always get the production limit and a confirm step. Throttled requests (HTTP 429) wait as D365 asks and are retried at most 3 times.

Figure 18. Load on D365.

Setting	Default	Range	Meaning
Requests at the same time, production	3	1 to 6	Parallel requests per production (or unknown) tab.
Requests at the same time, other environments	6	1 to 12	Parallel requests per sandbox or development tab.
Row cap per area (areas can raise it)	5000	100 to 200,000	Rows read per area at most. Above it the area is truncated (partial), never identical.
Rows per page	1000	100 to 10,000	Rows per OData page.

Unknown and production environments always get the production limit and the confirm step.

10.3 Field rules

Four lists of extra field-name patterns, one regular expression per line, case-insensitive. The built-in patterns are shown above each list and always apply. A pattern that is not valid is flagged and ignored.

List	Effect
Never compared (noise)	Fields that are never compared, for example <code>^MyCompanyAuditField\$</code> .
Expected to differ per environment	Shown in their own group and never counted, for example printer or URL fields.
Transaction state	Values written by daily work (last run, counters): shown, never counted.
Secrets (redacted when collected)	Text fields whose values must never be read into Config Diff.

10.4 Environment names

The names and types you set on the environment cards, per host name. Change or **Remove** them here.

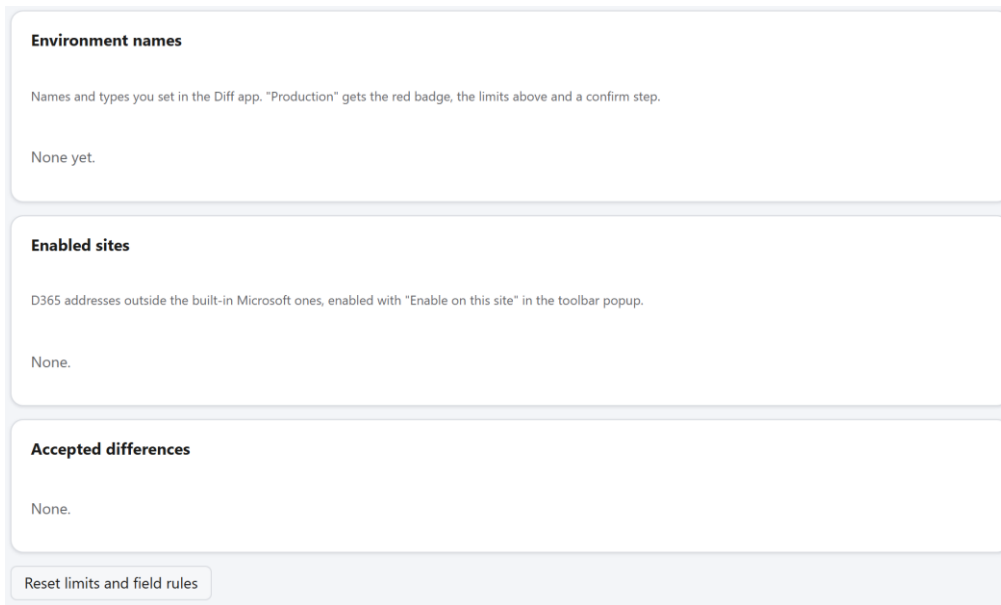
"Production" gets the red badge, the production limit and the confirm step.

10.5 Enabled sites

D365 addresses outside the built-in Microsoft ones, enabled with **Enable on this site** in the toolbar popup (section 2.7). **Remove** withdraws the permission for that site.

10.6 Accepted differences

Every accepted difference with area, row, field (or "(whole row)"), the two sides and your note. **Remove** deletes one; **Remove all** deletes all of them.



The screenshot shows a web interface with three stacked panels, each with a title and a description. The first panel is titled 'Environment names' and contains the text 'Names and types you set in the Diff app. "Production" gets the red badge, the limits above and a confirm step.' and 'None yet.' The second panel is titled 'Enabled sites' and contains the text 'D365 addresses outside the built-in Microsoft ones, enabled with "Enable on this site" in the toolbar popup.' and 'None.' The third panel is titled 'Accepted differences' and contains the text 'None.' At the bottom of the interface is a button labeled 'Reset limits and field rules'.

Figure 19. Environment names, Enabled sites and Accepted differences (empty here).

Reset limits and field rules at the bottom puts the load settings and field rules back to the defaults. Environment names are kept.

10.7 Verify catalog (maintenance)

The **Verify catalog** panel at the bottom of the Config Diff page checks the catalog against one environment: for every area, whether the entity exists and is enabled, whether the catalog fields exist, and whether the natural key is unique (only key fields are read). The report holds counts and field names only, no configuration values and no legal entity ids. **Include large opt-in areas (slow)** adds the large areas. You do not need it for normal use; support may ask you to run it and send the downloaded report when an area behaves unexpectedly.

11. Security and privacy

11.1 Read-only by design

- Only one module in the extension talks to D365, and it refuses any HTTP method other than **GET**. Its error says "Config Diff is read-only: refused HTTP ..." if anything ever tries.
- A check in the build process fails the build if any other file sends requests, uses another HTTP method, loads remote code or writes HTML. The released version passed that check.
- Requests run inside your own signed-in D365 tab, with your session and your security roles. The extension never sees your password or token.

11.2 Data stays in your browser

- No telemetry, no analytics, no remote code. The extension pages may not connect anywhere except the licence server.
- Results, settings, environment names and accepted differences are stored in the browser's extension storage. Snapshots are stored in IndexedDB until you delete them or export them as a file.
- The only data that leaves the browser is the licence check (section 3.10). Never D365 data.

11.3 Secrets are redacted when collected

Text fields whose names look like secrets (password, secret, token, API key, credential, connection string, SAS token and a list of known key fields) are replaced the moment they are read, before they are stored, shown, exported or logged. Within one live run a temporary in-memory fingerprint, which is never saved, still lets Config Diff say whether such a value differs. Imported snapshot files are redacted again. You can add your own patterns (section 10.3).

11.4 Browser permissions

Permission	Why
storage, unlimitedStorage	Settings, environment names, accepted differences; snapshots and cached entity metadata in IndexedDB.
Access to Microsoft-hosted D365 F&O addresses	Find D365 tabs and run the read-only requests inside them, without the general "tabs" permission.
Optional access to other https sites	Never granted in bulk: Enable on this site asks for one site at a time.
scripting	Only to connect to a site you enabled yourself.
activeTab	Only so the popup can read the current tab's address to offer Enable on this site.
alarms and access to licence.pwscanit.com	The daily licence check.

Snapshots and exports

Snapshots and export files contain your configuration (codes, names, setup values), never secrets. Share them only with people who may see that configuration, and use the anonymise option when you send a snapshot outside your company.

12. Troubleshooting, limits and FAQ

12.1 Messages and what to do

Message	What to do
No D365 F&O tab found. Open D365 in this browser, sign in, then Refresh tabs.	Open D365, sign in, click Refresh tabs. Reload tabs that were open before Config Diff was installed. For a custom address use Enable on this site.
This tab is still loading. Wait until D365 has loaded, then Refresh tabs.	Wait for the D365 page, then Refresh tabs.
This tab is asleep (Edge sleeping tabs or Chrome Memory Saver). / The browser unloaded this tab to save memory.	Click Wake tab , wait until D365 has loaded.
The tab did not answer within 10 s.	Click Wake tab or reload the tab.
The D365 session in tab "..." has expired. Sign in again in that tab, then rerun.	Sign in again in that tab and click Compare again.
This environment is throttling API requests right now (HTTP 429 ...).	D365 limits OData calls under high load. The tab works; retry later.
This tab does not look like D365 F&O.	The enabled site is not a D365 F&O page. Remove it under Enabled sites.
No answer from tab "...". Reload that tab and try again.	Reload the tab, Refresh tabs, run again.
An area shows no access (403).	Your roles cannot read it. Ask for read access or check it in D365.
An area shows truncated (partial).	Raise Row cap per area (section 10.2) or check it in D365.

12.2 Limits

- Standard D365 F&O setup only: 345 areas; ISV and custom setup only through Any entity.
- 22 known gaps cannot be compared through OData (Appendix B).
- Only what your security roles allow you to read.
- Rows per area up to the row cap (default 5,000; up to 200,000).
- Snapshots, acceptances and settings live in one browser profile. Move snapshots with export and import.
- Entities added under Any entity stay for the open page only.
- Config Diff does not open the D365 form of a difference and never changes setup: fix differences in D365.

12.3 FAQ

Does Config Diff change anything in D365?

No. It only sends GET requests, enforced in the code and checked at build time.

Is it safe to run against production?

Yes, with care. Production gets a confirm step and at most 3 requests at a time by default. A full run reads a few thousand records of setup data; run it outside peak hours if your environment is busy.

Why is an area "not applicable"?

In a legal entity comparison, shared setup is the same for both companies by definition. Compare environments to check it.

Why are some differences hidden?

The default filters hide identical rows, environment-specific values, transaction state and accepted differences. Untick the filters to see them.

Can I compare two environments in different tenants?

Yes, if you can sign in to both in the same browser. Or take a snapshot in one, export it and import it where the other environment is reachable.

Can I use my licence for several customers?

Yes. The licence follows you, not the D365 environment.

Does Config Diff work without internet?

It needs your D365 environment. Without contact with the licence server it keeps working for up to 14 days (section 3.8).

13. Support

Email **support@pwscanit.com**. We answer within one business day.

The quickest way is **Report a problem** in the Licence section of the options: it opens an email with the product and extension version already filled in, and a short list of questions (browser and version, D365 version, what you did, what you expected, what happened). You see the whole email before you send it; the extension sends nothing itself.

Before you send

Do not include customer data, prices or full screenshots. Crop or blur them; we will ask if we need more. A Markdown export (chapter 7) or the Debug tab (section 6.8) often helps, and neither contains secrets.

Prices, plans and the terms of use: pwscanit.com/config-diff/. Config Diff is published by PW Scan IT BV, trading as Scan It Labs. Copyright (c) 2026 PW Scan IT BV. All rights reserved.

Appendix A. Catalog areas per module

Catalog version 2026.10.9: 345 areas in 13 modules, plus 22 known gaps. The examples show the area names as they appear in step 2.

Module	Areas	Gaps	Examples
Cross-cutting	29	2	Feature management, number sequence codes and references, system parameters, units and unit conversions, workflows, security roles, organization hierarchies, legal entities.
Finance	87	2	Ledger setup, currencies and exchange rate types, account structures, main accounts, journal names, customer and vendor posting profiles, posting definitions, sales tax codes and groups.
Warehouse management	67	0	Warehouse management parameters, warehouses, location profiles, zones, location directives, work templates, work classes and pools, wave templates, mobile device menus, container types.
Inventory management	28	4	Inventory parameters, item model groups, item groups, inventory statuses, tracking dimension groups, reservation hierarchies, cost groups, counting groups, return disposition codes.
Product information	11	0	Product groups, category hierarchies, product release policies, lifecycle states, color, size and style groups, product attributes.
Procurement	14	1	Accounts payable parameters, vendor groups, procurement categories, vendor invoice defaults, delivery and price tolerance groups.
Sales and marketing	43	2	Accounts receivable parameters, customer groups, terms and modes of delivery, shipping carriers, order hold codes, price and discount groups, rebate setup, customs tariff codes.
Master planning	7	2	Coverage groups, master plans, forecast models, default and site-specific order settings, item coverage.
Production	16	4	Production pools, resources, operations, routes and route versions, working time calendars, costing sheet calculation factors.
Engineering change management	4	0	Engineering change categories, priorities and reasons, product version numbering rules.
Quality management	24	3	Quality test groups, sample procedures, AQL setup, test instruments and types, non-conformance groups, quality groups per item.
Transportation	4	2	Transportation modes and types, hazardous material packing groups and transport categories.
Asset management	11	0	Asset management parameters, asset types, fault types, maintenance job and request types, work order types and lifecycle states.

Appendix B. Known gaps

Standard setup that no standard OData entity exposes. Every run lists these as *not exposed via OData (known gap)*. Check them in the D365 forms.

Module	Not comparable through OData
Finance	General ledger parameters; inventory posting setup (item and item group ledger accounts).
Sales and marketing	Sales and marketing parameters; charges codes and auto charges.
Procurement	Procurement and sourcing parameters.
Inventory management	Item group ledger posting; storage dimension groups; product dimension groups; inventory journal names.
Master planning	Master planning parameters; master plan time fences and details.
Production	Production control parameters; production groups; route groups; resource groups.
Quality management	Quality tests; quality associations; item sampling.
Transportation	Transportation management parameters; rate engines, rate masters, hubs, zones and accessorials.
Cross-cutting	Flights; security role assignments to users (out of scope on purpose: user data, not configuration).

Appendix C. Glossary

Term	Meaning
Area	One piece of setup Config Diff compares, read from one D365 data entity (for example Terms of payment).
Catalog	The list of 345 curated standard areas, with their keys, severities and rules. Its version is shown in the app bar.
Natural key	The fields that identify a record across environments, for example a code. Rows are matched on it.
Legal entity	A D365 company (data area), for example DMO1.
Environment	A D365 F&O instance, for example UAT or PROD, open in a browser tab.
Snapshot	A saved copy of the setup of one environment, stored in the browser, usable as a side.
Known gap	Standard setup no standard OData entity exposes. Always reported, never compared.
Coverage	The list of areas that could not be compared or need attention, with the reason.
Finding	A difference ranked by importance in Top findings.
Severity	Critical, important or info: how much a difference in this area usually matters.
Accepted difference	A difference you marked as intended, with a note. It stops counting.
Noise	Technical fields that are never compared.
Environment-specific	Fields expected to differ per environment, such as URLs and printers. Shown, not counted.
Transaction state	Values written by daily work, such as last-run dates. Shown, not counted.
Configuration key	A D365 switch that turns functionality, and its entities, on or off.
Mirror entity	A standard read entity that exposes setup no regular entity covers. Marked "via mirror entity".
Master-like	An area that behaves like master data; left out of legal entity comparisons by the presets.
Opt-in	A large area that is off by default; selected only by Everything or by hand.
Any entity	Comparing an entity outside the catalog; results are labelled "not curated".
Grace period	The time Config Diff keeps working without contact with the licence server (up to 14 days).

Appendix D. Quick reference

I want to...	Do this
Compare two companies	Open one D365 tab, Compare legal entities (same tab) , pick both companies, Default , Compare .
Compare UAT with production	Open both in two tabs, Compare environments (two tabs) , pick the company on both sides, Compare , confirm Run on production .
Check what changed since go-live	Before: Take snapshot . Later: Compare on the snapshot row (live vs. snapshot).
Compare without D365 open	Pick a snapshot on both sides, Compare .
Send results to a colleague	Export HTML report or Export Markdown ; for the raw setup, a snapshot Export... with anonymise.
Hide an intended difference	Select it, type a note, Accept this difference .
Compare an ISV setup table	Any entity , search, Add , preset None , Compare .
See only critical differences	Tick the critical chip in the filter bar.
Start a trial	Open a D365 tab, open Config Diff, Start free trial , enter your work email, Start trial .
Activate a licence	Enter licence key , paste the key, Activate ; or Options, Licence, Sign in with email .
Move to another computer	Options, Licence, Deactivate this browser ; activate on the new one.
Get help	Options, Licence, Report a problem , or support@pwscanit.com.